

# WELCOME TO NELSON & KOOTENAY LAKE

AINSWORTH HOT SPRINGS | BALFOUR | EAST SHORE | KASLO | NELSON | NORTH KOOTENAY LAKE

## KNOW BEFORE YOU GO

Businesses across the Nelson & Kootenay Lake region are ready to welcome visitors to a safe destination - from Riondel to Wynndel and Nelson to Kaslo and Meadow Creek. Businesses are following recommended health care protocols to ensure everyone's experience is safe and comfortable. Look for one of these stickers to know businesses are adhering to the protocols in place by WorkSafeBC.



### BEFORE YOU ARRIVE

- 👍 Take extra time and reach out to businesses before you arrive via email, phone or website. Their protocols, and hours of operation may have changed to best serve customers.
- 👍 Visit [nelsonkootenaylake.com/open](https://nelsonkootenaylake.com/open) to see what's open, travel updates, and helpful tips.
- 👍 Call one of our Visitor Centres for travel information.

### WHEN YOU ARRIVE

#### **BE CALM, BE PATIENT, BE KIND**

Remember, activities may take longer than usual, or businesses may be at capacity when you arrive. Have a Plan B researched and ready in case your first choice isn't possible. Consider calling ahead to confirm the best times so you may be serviced more quickly. Be calm, patient, and kind, and remember, we're all in this together.

#### **SUPPORT LOCAL BUSINESSES**

BC's tourism businesses are eager to welcome you back this summer and your support is more crucial than ever. Our businesses are relying on British Columbians to continue operating. We're all in this together.

For a list of open businesses in the region visit: [nelsonkootenaylake.com/open](https://nelsonkootenaylake.com/open)

#### **KOOTENAY LAKE FERRY**

Passengers are requested to stay inside their vehicles for the duration of the trip on the Kootenay Lake Ferry and Harrop/Procter Ferry. Lounge areas are closed unless access is requested and then it is restricted to a specific area on the vessel. Ferry schedule may have different run times. For the most up to date ferry info visit: [bit.ly/KLFerry](https://bit.ly/KLFerry)

THANK YOU FOR VISITING AND FOR TRAVELLING SMART!  
#FINDINGAWESOME #EXPLOREKOOTENAYLAKE



### SMART TRAVEL

To keep everyone safe, and to enjoy your travels, please adhere to these SMART Travel Rules:

- S** STAY home if you are not feeling well.
- M** MEASURE your physical distancing and take responsibility for your actions.
- A** APPROPRIATE behaviour is essential: practice physical distancing, stay in your vehicle when on the ferry, cough into your sleeve, wear a mask in public, wash hands regularly, and travel in small, familiar groups.
- R** RESPECT the protocols and culture of our area. Accept the new ways of travelling, which are put in place to keep ALL of us safe. Be kind to other people, do not judge, do not alienate or discriminate because of their choices. You do not know their situation, and until you do, compassion will be your most valuable action.
- T** TOGETHER through SMART choices, we can all enjoy this amazing region.

### REACH US

[info@nelsonkootenaylake.com](mailto:info@nelsonkootenaylake.com)  
Phone: 250-352-7879 ext 3  
Facebook Messenger

#### **NELSON VISITOR CENTRE**

91 Baker Street, Nelson  
250-352-3433

#### **KASLO VISITOR CENTRE**

324 Front Street, Kaslo  
250-353-2525

#### **CRAWFORD BAY VISITOR CENTRE**

16101 Highway 3A, Crawford Bay

Visit the official tourism site for places to stay, local events, and all there is to see and do in the region.

[nelsonkootenaylake.com](https://nelsonkootenaylake.com)